



10 Church Street  
Lynn, Massachusetts 01902

Executive Director  
Charles Gaeta

## Comment/Feedback Form

- **Date of Visit/Call** \_\_\_\_\_
- **Department Visited/Called** \_\_\_\_\_
- **Name of Employee (if known)** \_\_\_\_\_
- **What was the purpose of your visit/call** \_\_\_\_\_

- 
- **Did you have an appointment** Yes or No
  - **Were you on time** Yes or No
  - **Was the wait time acceptable** Yes or No
  - **Were you greeted in a friendly manner** Yes or No
  - **Did you find the staff knowledgeable and helpful** Yes or No
  - **Suggestions/comments** \_\_\_\_\_
  - **Contact info. (optional)** \_\_\_\_\_

Mail to the address above or email to [help@LHAND.org](mailto:help@LHAND.org)

Thank You